



2020 NAEMSP® Quality Improvement & Safety Pre-conference Workshop

Are you interested in stepping up the quality of your agency or EMS system? This is the course for you!

Designed for EMS medical directors and quality leaders who want to improve the clinical quality of their service and need the tools to be more effective, the course will apply the lessons of healthcare improvement to the challenges of EMS and out-of-hospital care. During the course you will learn the tenets of improvement science and how to practically apply these lessons to your environment, be it a small agency, a larger EMS system or a state-wide effort.

This year, the course is a TWO DAY format. The course is designed flexibly – ***two days are HIGHLY recommended*** but each day works independently, depending on your experience with quality improvement.

Two-Day Course Fee: \$450

Day 1: Quality Improvement 101

Stand-alone Cost: \$300

This day will take participants through an immersive hands-on experience including the basic structure of quality improvement and patient safety in EMS. The aim of the day is to build the framework for an improvement project in your system using workshop and small group format. This is appropriate for individuals who are starting their improvement learning or working to create a foundation for quality improvement within their organization. Prerequisite for NAEMSP Quality and Safety Course 2019-20

Day 2: Advanced Quality Improvement:

Stand-alone Cost: \$300

Designed to build on the topics of Day 1, the Day 2's Advanced Quality Improvement program is designed for individuals who have at least some experience in quality improvement, as well as those seeking a forum to support the improvement work they are doing in their own system. Course faculty and participants from the 2018-2019 Quality and Safety Course will guide participants through prior projects and case studies to highlight challenges and lessons learned regarding data, leading change, project management and more. Day 1 is NOT a prerequisite, but is encouraged. Prerequisite for NAEMSP Quality and Safety Course 2019-20.