

Assuring Quality in EMS Systems

+ Education, Certification, Licensure and
Credentialing



Key
Takeaways





Some questions to consider ...

How is "quality" assured? And who assures it?

How do you know "quality" is being achieved?

CHAT GPT examples

Establish Clear
Standards
Protocols

Training and
Education

Certification

Performance
Monitoring

Quality
Improvement
Programs

Regulatory
Oversight and
Accreditation

Resource
Optimization

Transparent
Reporting and
Accountability

CHAT GPT examples

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Education

**Educated to
perform**



Cognitive



Psychomotor



Affective

Who/What establishes the Education Standards?





2021

NATIONAL EMERGENCY MEDICAL SERVICES
EDUCATION STANDARDS





State of California
Title 22, Division 9: Prehospital
Emergency Medical Services

Regulations in Effect as of
July 1, 2021

Emergency Medical Services Authority
Health and Human Services Agency



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Programmatic Accreditation

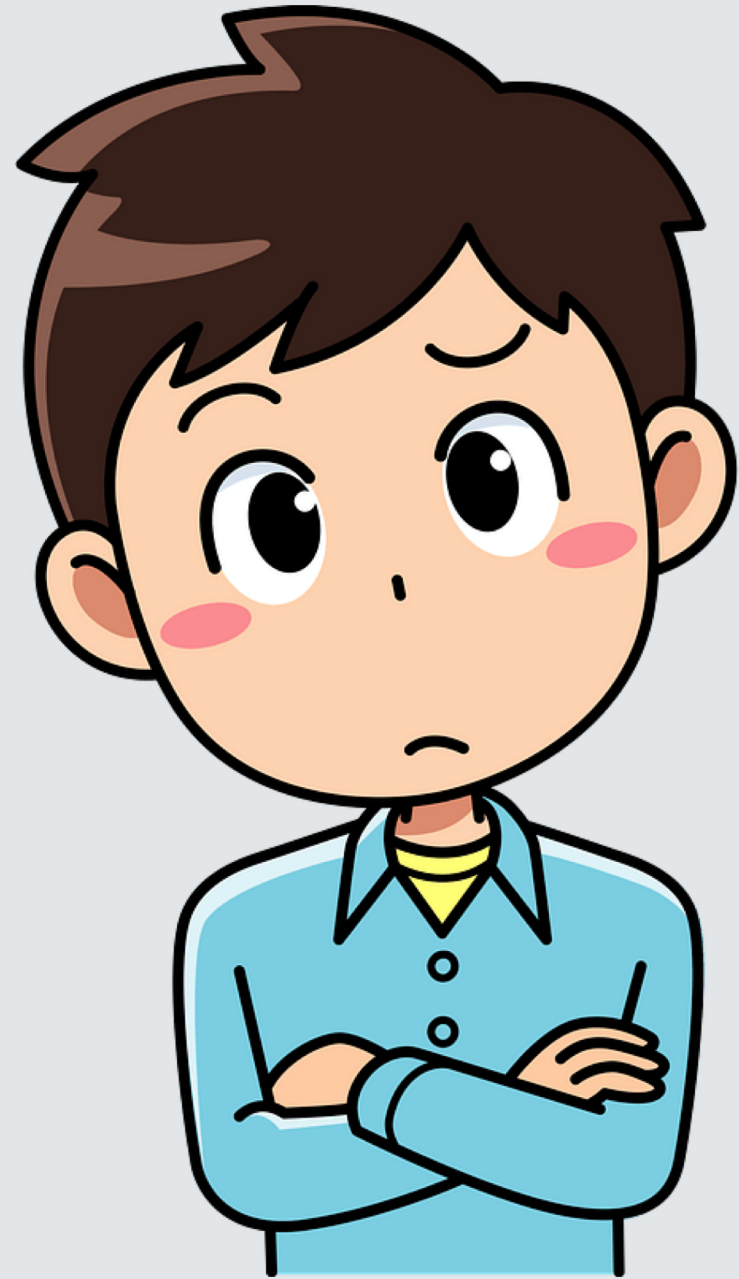
- **What is it?**
- **Who does it?**
- **Why is it important to YOU?**



CoAEMSP



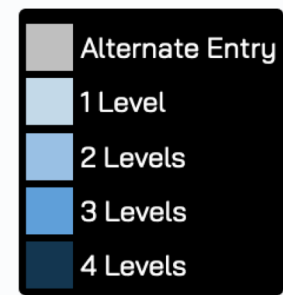
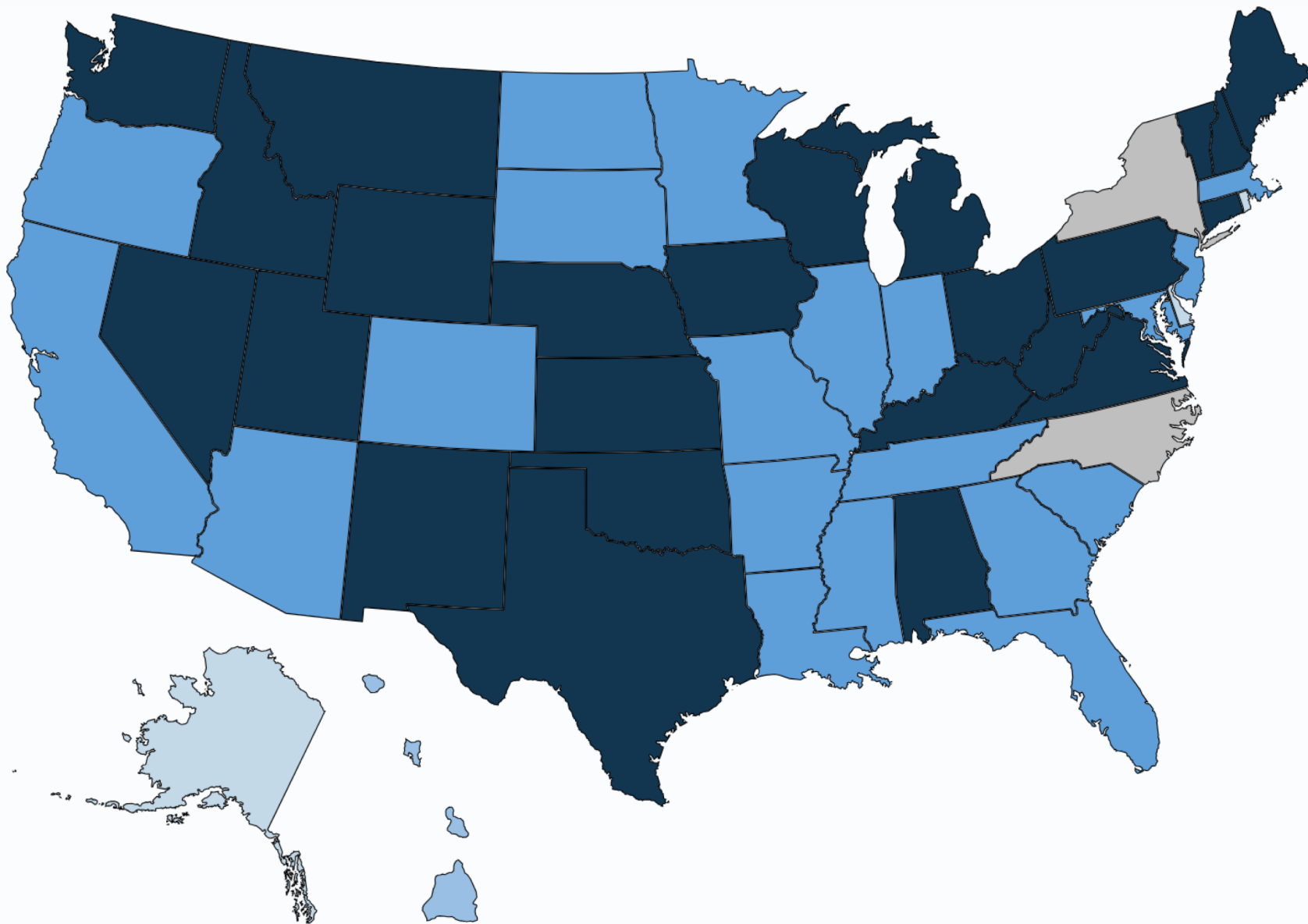
**Certified as
Competent**





National Registry of Emergency Medical Technicians®

THE NATION'S EMS CERTIFICATION™





**National Registry of
Emergency Medical Technicians®**
THE NATION'S EMS CERTIFICATION™

**What does a “Pass” on the
National Registry
Exam mean?**



**State Licensed
to Practice**

State of New Hampshire
Department of Safety, Division of Fire Standards & Training and Emergency Medical Services
in accordance with the provision of RSA 153-A and the rules of the Department, a

NH EMS PROVIDER LICENSE

Name: **Jane Doe**

Number:

EMERGENCY MEDICAL TECHNICIAN

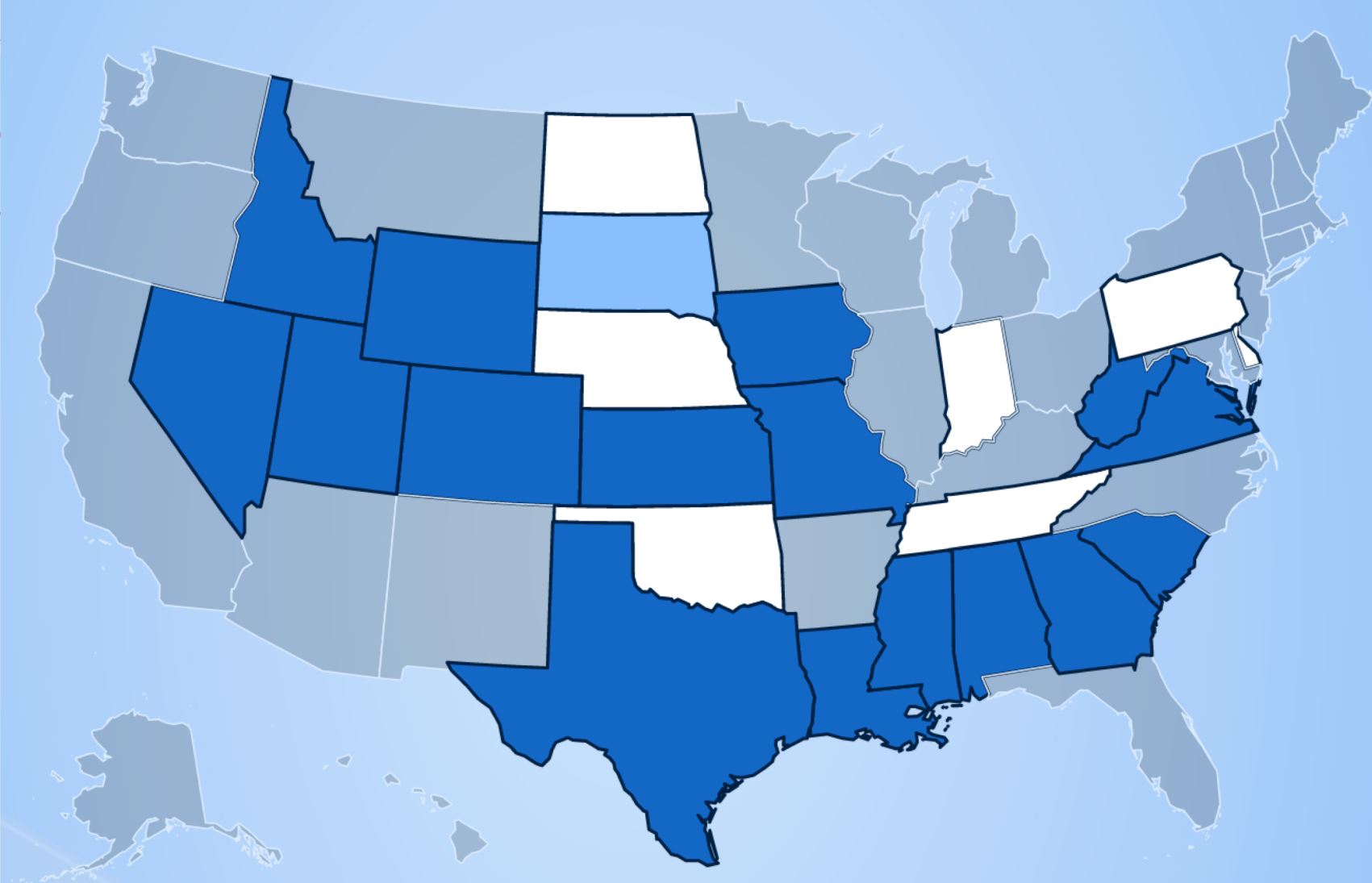
License Level:

certifying that the requirements of the laws and regulations have been met and the licensee is qualified to practice as an EMS provider.

Richard A. [Signature]

EXPIRES: 12/31/2024
ISSUED: 12/31/2023





EMS Compact Member State Data Submission Status

- Member State: Full Compliance
- Member State: Partial Compliance
- Member State: License Data Pending

**Credentialed by
Medical Director**



DR. WILLIAM FALES | WESTERN MICHIGAN UNIVERSITY
EMERGENCY MEDICINE PROFESSOR





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National Association of EMS Physicians

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Position Statements - NAEMSP | Prehospital Emergency Care | Clinical Credentialing of EMS | Full article: Clinical Credentialing of EMS | Clinical Credentialing of EMS

https://naemsp.org/position-statements/

National Association of EMS Physicians

Position Statements

Keyword: Credential

Title	Authors
Defining the Core Content for Transport Physician Training Programs	Michael T. Steuer, Russell D. MacDonnell, Francis X. Guyette, Hanson, William

Position Statements - NAEMSP | Prehospital Emergency Care | Clinical Credentialing of EMS | Full article: Clinical Credentialing of EMS | Clinical Credentialing of EMS

https://naemsp.org/position-statements/?pkeyword=Credential&pcat=

or Combative Patients by Emergency Medical Services Practitioners	David K. Tan, MD; Richard Kamin, MD; Andrew J. Harrell IV, MD; & Alvin Wang, DO		Social Issues, 2.1.1 Medical Oversight of EMS Systems, 2.1.2 Legal Issues, 2.4.6 Patient Safety	FULL DETAILS
Clinical Field Supervision of EMS Providers	National Association of EMS Physicians	April 2017	2.1.1 Medical Oversight of EMS Systems, 2.4.6 Patient Safety	CURRENT VERSION FULL DETAILS
Clinical Credentialing of EMS Providers	National Association of EMS Physicians	Feb 2017	2.1.1 Medical Oversight of EMS Systems, 2.1.2 Legal Issues, 2.3.2 Education	CURRENT VERSION FULL DETAILS
Physician Oversight of Emergency Medical Services	National Association of EMS Physicians	Oct 2016	2.1.1 Medical Oversight of EMS Systems, 2.1.2 Legal Issues, 2.2.2 Design of System Components, 2.4.6 Patient Safety	CURRENT VERSION FULL DETAILS
Air Ambulance Medical Transport Advertising and Marketing	National Association of EMS Physicians, the American College of Emergency Physicians, the Air Medical Physician Association, the Association of Air	Jan 2011	2.1.1 Medical Oversight of EMS Systems, 2.1.2 Legal Issues, 2.4.2 Legislation and Government, 2.4.7 Ethics in EMS	CURRENT VERSION FULL DETAILS



Prehospital Emergency Care

ISSN: 1090-3127 (Print) 1545-0066 (Online) Journal homepage: <https://www.tandfonline.com/loi/ipec20>

Clinical Credentialing of EMS Providers

To cite this article: (2017) Clinical Credentialing of EMS Providers, Prehospital Emergency Care, 21:3, 397-398, DOI: [10.1080/10903127.2017.1282565](https://doi.org/10.1080/10903127.2017.1282565)

To link to this article: <https://doi.org/10.1080/10903127.2017.1282565>

Highlights of the Position Statement

- + *“Authorization to practice is a function of state licensure and local credentialing by the EMS physician medical director.”*
- + *“Once certified, there remains a need for focused, local standards of care based assessment of EMS providers. Simply stated, the diversity of clinical and operational protocols, scope(s) of practice, and equipment across different EMS organizations necessitates the local/regional verification of the EMS provider’s clinical and operational abilities.”*

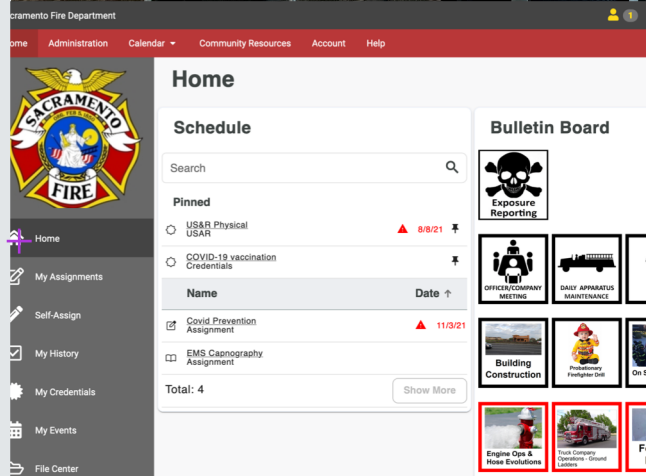
Highlights of the Position Statement

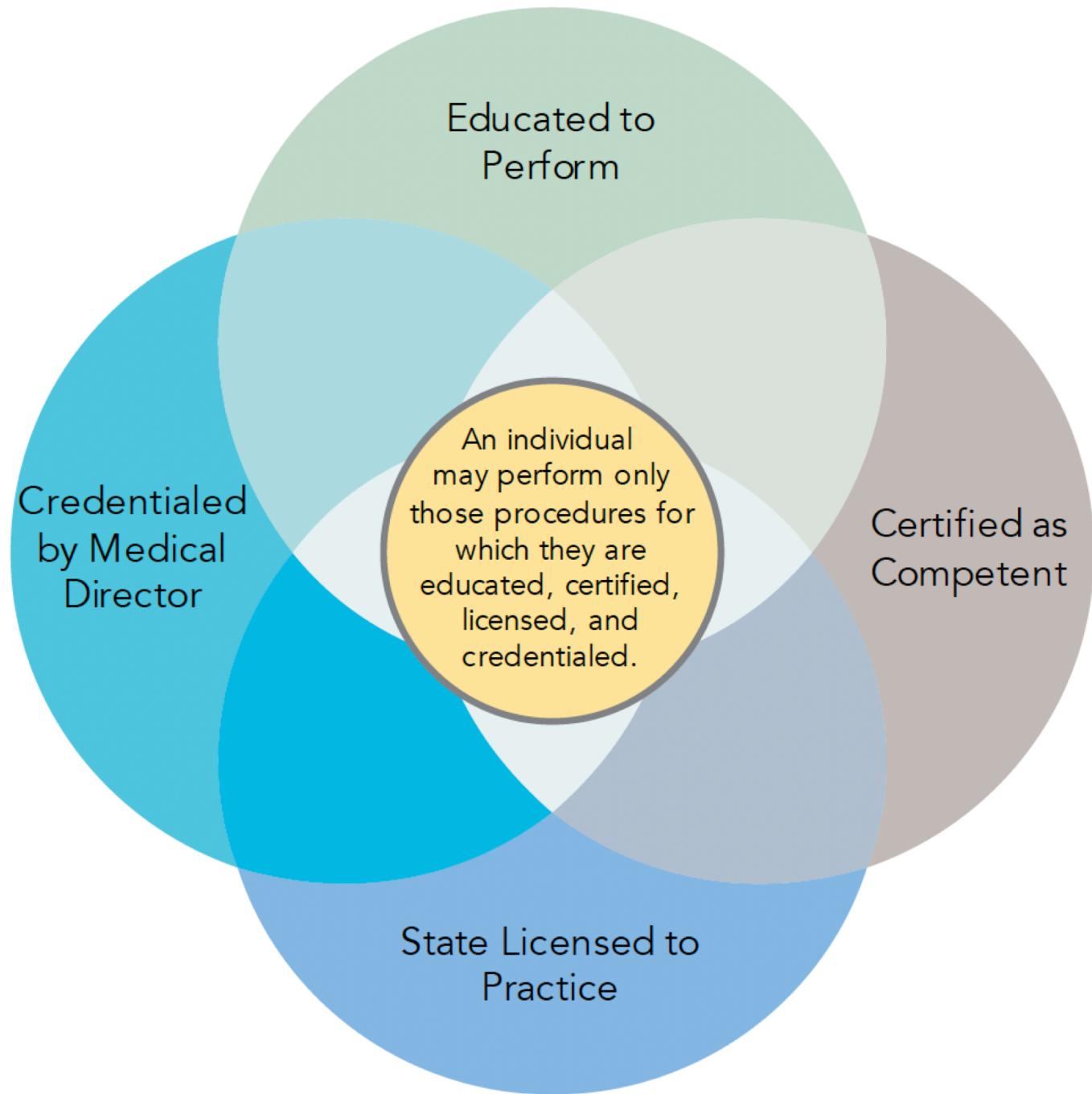
- + *The process of credentialing specifically involves the attestation by an organization's EMS physician medical director that the EMS provider possesses required competencies in the domains of cognitive, affective, and psychomotor abilities.*
- + *Credentialing involves **at a minimum**: (1) demonstration of sufficient cognitive knowledge; (2) demonstration of mature, responsible affective ability; (3) demonstration of a command of all involved psychomotor skills; and (4) integrating the three previous domains in the application of critical thinking in the provision of clinical care for all acuities of patients that may be reasonably encountered in the jurisdictionally relevant practice of EMS medicine.*

One Final Quote

+ *the public is best served when **re-verification** of a provider's cognitive, affective, psychomotor, and critical thinking skills, pertinent to relevant clinical situations, occurs **no less frequently than every two (2) years.***

Examples of Credentialing







THANK YOU !